

Edition

10/2021

Operating Instructions

SITRANS L

Radar Transmitters

SITRANS LR100

<https://www.siemens.com/processautomation>

SITRANS L

Radar Transmitters SITRANS LR100

Operating Instructions

Preface

| | |
|--|----|
| Introduction | 1 |
| Safety notes | 2 |
| Description | 3 |
| Installing/mounting | 4 |
| Connecting | 5 |
| Access protection | 6 |
| Setup with smart device (Bluetooth) | 7 |
| Operating | 8 |
| Diagnostics and troubleshooting | 9 |
| Service and maintenance | 10 |
| Certificates and approvals | 11 |
| Technical data and dimensions | 12 |

Legal Information

Warning Notice System

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

| |
|---|
|  DANGER |
|---|

| |
|---|
| indicates that death or severe personal injury will result if proper precautions are not taken. |
|---|

| |
|--|
|  WARNING |
|--|

| |
|--|
| indicates that death or severe personal injury may result if proper precautions are not taken. |
|--|

| |
|--|
|  CAUTION |
|--|

| |
|--|
| indicates that minor personal injury can result if proper precautions are not taken. |
|--|

| |
|---|
|  NOTICE |
|---|

| |
|--|
| indicates that property damage can result if proper precautions are not taken. |
|--|

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

Qualified Personnel

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

Proper Use of Siemens Products

Note the following:

| |
|--|
|  WARNING |
|--|

| |
|--|
| Siemens products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Siemens. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed. |
|--|

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Disclaimer of Liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

Table of Contents

| | |
|--|-----------|
| Preface | v |
| 1 Introduction | 1 |
| 1.1 Function | 1 |
| 1.2 Target group | 1 |
| 1.3 Symbols used | 1 |
| 2 Safety notes | 3 |
| 2.1 Authorised personnel | 3 |
| 2.2 Appropriate use | 3 |
| 2.3 Warning about incorrect use | 3 |
| 2.4 General safety instructions | 3 |
| 2.5 Radar frequencies for worldwide use | 4 |
| 2.6 Installation and operation in the USA and Canada | 4 |
| 2.7 Security information | 4 |
| 3 Description | 7 |
| 3.1 Configuration | 7 |
| 3.2 Principle of operation | 8 |
| 3.3 Adjustment | 9 |
| 3.4 Packaging, transport and storage | 9 |
| 3.5 Accessories | 10 |
| 4 Installing/mounting | 11 |
| 4.1 General instructions | 11 |
| 4.2 Mounting versions | 11 |
| 4.3 Mounting instructions | 12 |
| 4.4 Measurement setup - Flow | 15 |
| 5 Connecting | 19 |
| 5.1 Preparing the connection | 19 |
| 5.2 Wiring plan | 20 |
| 5.3 Switch-on phase | 20 |
| 6 Access protection | 21 |
| 6.1 Bluetooth radio interface | 21 |
| 6.2 Protection of the parameterization | 21 |

| | | |
|-----------|--|-----------|
| 7 | Setup with smart device (Bluetooth) | 23 |
| 7.1 | Connecting | 23 |
| 8 | Operating | 25 |
| 9 | Diagnostics and troubleshooting | 31 |
| 9.1 | Maintenance | 31 |
| 9.2 | Rectify faults | 31 |
| 9.3 | Diagnosis, fault messages | 32 |
| 9.4 | Status messages according to NE 107 | 32 |
| 9.5 | Treatment of measurement errors | 35 |
| 9.6 | Return procedure | 40 |
| 9.7 | Technical support | 41 |
| 9.8 | How to proceed if a repair is necessary | 42 |
| 10 | Service and maintenance | 43 |
| 10.1 | Dismounting steps | 43 |
| 10.2 | Disposal | 43 |
| 11 | Certificates and approvals | 45 |
| 11.1 | Radio licenses | 45 |
| 11.2 | EU conformity | 45 |
| 11.3 | NAMUR recommendations | 45 |
| 12 | Technical data and dimensions | 47 |
| 12.1 | Technical data | 47 |
| 12.2 | Dimensions | 52 |
| 12.3 | Licensing information for open source software | 52 |
| 12.4 | Trademark | 52 |

Preface

Safety instructions for Ex areas



WARNING

Take note of the Ex specific safety instructions for Ex applications. These instructions are attached as documents to each transmitter with Ex approval and are part of the operating instructions.

Editing status: 2021-10-15

Introduction

1.1 Function

This instruction provides all the information you need for mounting, connection and setup as well as important instructions for maintenance, fault rectification, the exchange of parts and the safety of the user. Please read this information before putting the transmitter into operation and keep this manual accessible in the immediate vicinity of the device.

1.2 Target group

This operating instructions manual is directed to trained personnel. The contents of this manual must be made available to the qualified personnel and implemented.

1.3 Symbols used



Information, note, tip: This symbol indicates helpful additional information and tips for successful work.



Note: This symbol indicates notes to prevent failures, malfunctions, damage to devices or plants.



Caution: Non-observance of the information marked with this symbol may result in personal injury.



Warning: Non-observance of the information marked with this symbol may result in serious or fatal personal injury.



Danger: Non-observance of the information marked with this symbol results in serious or fatal personal injury.



Ex applications

This symbol indicates special instructions for Ex applications.



List

The dot set in front indicates a list with no implied sequence.

1

Sequence of actions

Numbers set in front indicate successive steps in a procedure.



Battery disposal

This symbol indicates special information about the disposal of batteries and accumulators.

Safety notes

2.1 Authorised personnel

All operations described in this documentation must be carried out only by trained, qualified personnel authorised by the plant operator.

During work on and with the device, the required personal protective equipment must always be worn.

2.2 Appropriate use

SITRANS LR100 is a transmitter for continuous level measurement.

You can find detailed information about the area of application in chapter "*Product description*".

Operational reliability is ensured only if the transmitter is properly used according to the specifications in the operating instructions manual as well as possible supplementary instructions.

2.3 Warning about incorrect use

Inappropriate or incorrect use of this product can give rise to application-specific hazards, e.g. vessel overflow through incorrect mounting or adjustment. Damage to property and persons or environmental contamination can result. Also, the protective characteristics of the transmitter can be impaired.

2.4 General safety instructions

This is a state-of-the-art transmitter complying with all prevailing regulations and directives. The transmitter must only be operated in a technically flawless and reliable condition. The operator is responsible for the trouble-free operation of the transmitter. When measuring aggressive or corrosive media that can cause a dangerous situation if the transmitter malfunctions, the operator has to implement suitable measures to make sure the transmitter is functioning properly.

The safety instructions in this operating instructions manual, the national installation standards as well as the valid safety regulations and accident prevention rules must be observed by the user.

For safety and warranty reasons, any invasive work on the device beyond that described in the operating instructions manual may be carried out only by personnel


authorised by the manufacturer. Arbitrary conversions or modifications are explicitly forbidden. For safety reasons, only the accessory specified by the manufacturer must be used.

To avoid any danger, the safety approval markings and safety tips on the device must also be observed.

The low transmitting power of the radar transmitter is far below the internationally approved limits. No health impairments are to be expected with intended use. The band range of the measuring frequency can be found in chapter *Technical data*.

2.5 Radar frequencies for worldwide use

Country specific settings for the radar signals are determined via the frequency. The operating mode must be set in the operating menu via Sitrans mobile IQ App at the beginning of the setup.

| |
|---|
|  WARNING |
| Operating the device without selecting the frequency for the appropriate country group constitutes a violation of the regulations of the radio approvals of the respective country. |

2.6 Installation and operation in the USA and Canada

This information is only valid for USA and Canada. Hence the following text is only available in the English language.

Installations in the US shall comply with the relevant requirements of the National Electrical Code (ANSI/NFPA 70).

Installations in Canada shall comply with the relevant requirements of the Canadian Electrical Code.

2.7 Security information

Siemens provides products and solutions with industrial security functions that support the secure operation of plants, systems, machines and networks.

To protect plants, systems, machines and networks against cyber threats, it is necessary to implement (and continuously maintain) a holistic, state-of-the-art industrial security concept. Siemens products and solutions constitute one element of such a concept.

Customers are responsible for preventing unauthorized access to their plants, systems, machines and networks. Such systems, machines and components should only be connected to an enterprise network or the internet if and to the extent such a connection is necessary and only when appropriate security measures (e.g. firewalls and/or network segmentation) are in place.

For additional information on industrial security measures that may be implemented, please visit <https://www.siemens.com/industrialsecurity>

Siemens products and solutions undergo continuous development to make them more secure. Siemens strongly recommends that product updates are applied as soon as they are available and that the latest product versions are used. Use of product versions that are no longer supported, and failure to apply the latest updates may increase customer's exposure to cyber threats.

To stay informed about product updates, subscribe to the Siemens Industrial Security RSS Feed under: <https://www.siemens.com/industrialsecurity>

Description

3.1 Configuration

Scope of delivery

The scope of delivery encompasses:

- SITRANS LR100 radar transmitter
- Information sheet "*Documents and software*" with:
 - Instrument serial number
 - QR code with link for direct scanning
- Information sheet "*Device Bluetooth and Parameter Access Codes*" with:
 - Bluetooth PIN
 - Bluetooth PUK
 - Device Access PUK

The further scope of delivery encompasses:

- Documentation
 - Ex-specific "*Safety instructions*" (with Ex versions)
 - Radio licenses
 - If necessary, further certificates

The further scope of delivery encompasses:

- Documentation
 - Ex-specific "*Safety instructions*" (with Ex versions)
 - Radio licenses
 - If necessary, further certificates

Note

Optional transmitter features are also described in this operating instructions manual. The respective scope of delivery results from the order specification.

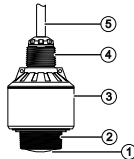
Scope of this operating instructions

This operating instructions manual applies to the following transmitter versions:

- Hardware version from 1.0.0

- Software version from 1.2.0

Constituent parts

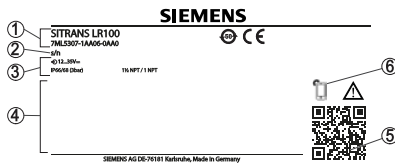


- ① Radar antenna
- ② Process fitting
- ③ Electronics housing
- ④ Mounting thread
- ⑤ Connection cable

Figure 3.1 Components of SITRANS LR100

Nameplate

The nameplate contains the most important data for identification and use of the transmitter.



- ① Instrument type
- ② Serial number
- ③ Technical data
- ④ Field for approvals
- ⑤ QR code for device documentation
- ⑥ Wireless access via smart device

Figure 3.2 Layout of the nameplate (example)

3.2 Principle of operation

Application area

SITRANS LR100 is a radar transmitter for non-contact, continuous level measurement. It is suitable for liquids and solids in practically all industries.

Functional principle

The transmitter emits a continuous, frequency-modulated radar signal through its antenna. The emitted signal is reflected by the medium and received by the antenna as an echo with modified frequency. The frequency change is proportional to the distance and is converted into the level.

3.3 Adjustment

Wireless adjustment

Devices with integrated Bluetooth module can be adjusted wirelessly via Siemens mobile IQ app.

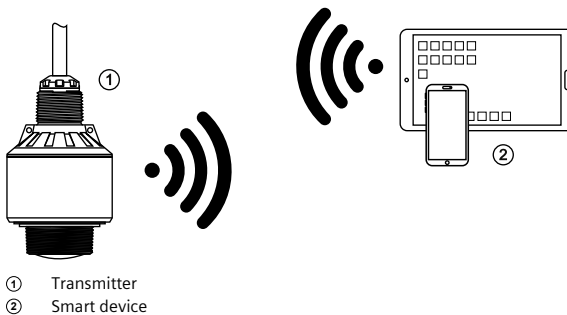


Figure 3.3 Wireless connection to standard operating devices with integrated Bluetooth LE

3.4 Packaging, transport and storage

Packaging

Your transmitter was protected by packaging during transport. Its capacity to handle normal loads during transport is assured by a test based on ISO 4180.

The packaging consists of environment-friendly, recyclable cardboard. For special versions, PE foam or PE foil is also used. Dispose of the packaging material via specialised recycling companies.

Transport

Transport must be carried out in due consideration of the notes on the transport packaging. Nonobservance of these instructions can cause damage to the device.

Transport inspection

The delivery must be checked for completeness and possible transit damage immediately at receipt. Ascertained transit damage or concealed defects must be appropriately dealt with.

Storage

Up to the time of installation, the packages must be left closed and stored according to the orientation and storage markings on the outside.

Unless otherwise indicated, the packages must be stored only under the following conditions:

- Not in the open
- Dry and dust free
- Not exposed to corrosive media
- Protected against solar radiation
- Avoiding mechanical shock and vibration

Storage and transport temperature

- Storage and transport temperature see chapter ""*Supplement - Technical data - Ambient conditions*""
- Relative humidity 20 ... 85 %

3.5 Accessories

Mounting strap

The mounting accessories are used for stable mounting of the device at the measuring point. The parts are available in various versions and sizes.

Installing/mounting

4.1 General instructions

Ambient conditions

The transmitter is suitable for standard and extended ambient conditions acc. to DIN/EN/IEC/ANSI/ISA/UL/CSA 61010-1. It can be used indoors as well as outdoors.

Process conditions

Note

For safety reasons, the transmitter must only be operated within the permissible process conditions. You can find detailed information on the process conditions in chapter *Technical data* of the operating instructions or on the nameplate.

Hence make sure before mounting that all parts of the transmitter exposed to the process are suitable for the existing process conditions.

These are mainly:

- Active measuring component
- Process fitting
- Process seal

Process conditions in particular are:

- Process pressure
- Process temperature
- Chemical properties of the medium
- Abrasion and mechanical influences

4.2 Mounting versions

Mounting bracket

For a rigid mounting, a mounting bracket with opening for thread G1 is recommended. The mounting of the device in the bracket is carried out via the supplied G1 counter nut of plastic. Take note of chapter *Mounting instructions* for the recommended distance to the wall.

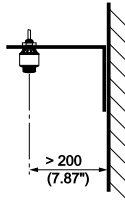


Figure 4.1 Mounting via a mounting bracket

4.3 Mounting instructions

Installation position

When mounting the device, keep a distance of at least 200 mm (7.874 in) from the vessel wall. If the device is installed in the center of dished or round vessel tops, multiple echoes can arise. However, these can be suppressed by an appropriate adjustment (see chapter "Setup").

If you cannot maintain this distance, you should carry out an auto false echo suppression during setup. This applies particularly if buildup on the vessel wall is expected. In such cases, we recommend repeating the auto false echo suppression at a later date with existing buildup.

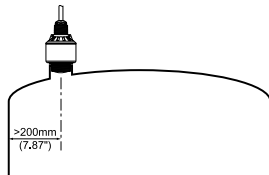
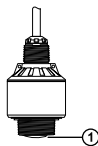


Figure 4.2 Mounting of the radar transmitter on round vessel tops

Reference point

The centre of the antenna lens is the beginning of the measuring range and at the same time the reference point for the min./max. adjustment, see following diagram:



① Reference point

Figure 4.3 Reference point

Inflowing medium

Do not mount the transmitters in or above the filling stream. Make sure that you detect the medium surface, not the inflowing product.

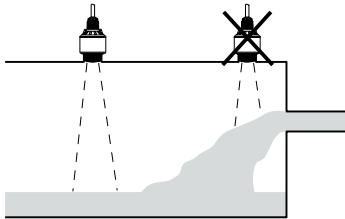


Figure 4.4 Mounting of the radar transmitter with inflowing medium

Nozzle

For nozzle mounting, the nozzle should be as short as possible and its end rounded. This reduces false reflections from the nozzle.

With threaded nozzle, the antenna end should protrude at least 5 mm (0.2 in) out of the nozzle.

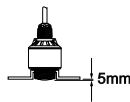


Figure 4.5 Recommended threaded nozzle mounting of SITRANS LR100

If the reflective properties of the medium are good, you can mount SITRANS LR100 on nozzles longer than the antenna. The nozzle end should be smooth and burr-free, if possible also rounded.

Note

When mounting on longer nozzles, we recommend carrying out a auto false echo suppression (see chapter ""Parameter adjustment").

You will find recommended values for nozzle heights in the following illustration or the table. The values come from typical applications. Deviating from the proposed dimensions, also longer nozzles are possible, however the local conditions must be taken into account.

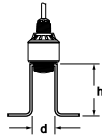


Figure 4.6 Nozzle mounting with deviating nozzle dimensions

| Nozzle diameter d | | Nozzle length h | |
|-------------------|-----|-----------------|-----------|
| 40 mm | 1½" | ≤ 150 mm | ≤ 5.9 in |
| 50 mm | 2" | ≤ 200 mm | ≤ 7.9 in |
| 80 mm | 3" | ≤ 300 mm | ≤ 11.8 in |
| 100 mm | 4" | ≤ 400 mm | ≤ 15.8 in |
| 150 mm | 6" | ≤ 600 mm | ≤ 23.6 in |

Orientation

In liquids, direct the device as perpendicular as possible to the medium surface to achieve optimum measurement results.

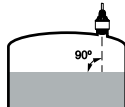


Figure 4.7 Alignment in liquids

Agitators

If there are agitators in the vessel, a auto false echo suppression should be carried out with the agitators in motion. This ensures that the interfering reflections from the agitators are saved with the blades in different positions.

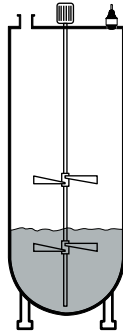


Figure 4.8

Agitators

Foam generation

Through the action of filling, stirring and other processes in the vessel, foams which considerably damp the emitted signals may form on the medium surface.

If foams lead to measurement errors, you should use transmitters with guided radar.

4.4 Measurement setup - Flow

Mounting

In general, the following must be observed while mounting the device:

- Mounting the transmitter on the upstream or inlet side
- Installation in the centre of the flume and vertical to the liquid surface
- Distance to the overfall orifice or Venturi flume
- Min. distance to the max. height of the orifice or flume for optimum accuracy: 250 mm (9.843 in)¹
- Requirements from approvals for flow measurement, e.g. MCERTS

Flume

Every flume generates a different level of backwater depending on its type and version. The specifications of the following flumes are available in the transmitter:

¹ At smaller distances the measuring accuracy is reduced, see "Technical data".

Predefined curves

A flow measurement with these standard curves is very easy to set up, as no dimensional information of the flume is required.

- Palmer-Bowlus flume ($Q = k \times h^{1.86}$)
- Venturi, trapezoidal weir, rectangular flume ($Q = k \times h^{1.5}$)
- V-Notch, triangular overfall ($Q = k \times h^{2.5}$)

Dimensions (ISO standard)

When selecting these curves, the dimensions of the flume must be known and entered via the assistant. As a result, the accuracy of the flow measurement is higher than with the specified curves.

- Rectangular flume (ISO 4359)
- Trapezoidal flume (ISO 4359)
- U-shaped flume (ISO 4359)
- Triangular overfall thin-walled (ISO 1438)
- Rectangular flume thin-walled (ISO 1438)
- Rectangular weir broad crown (ISO 3846)

Flow formula

If the flow formula of your flume is known, you should select this option, as the accuracy of the flow measurement is highest here.

- Flow formula: $Q = k \times h^{\text{exp}}$

Manufacturer definition

If you use a Parshall flume from the manufacturer ISCO, this option must be selected. This gives you a high accuracy of flow measurement with easy configuration.

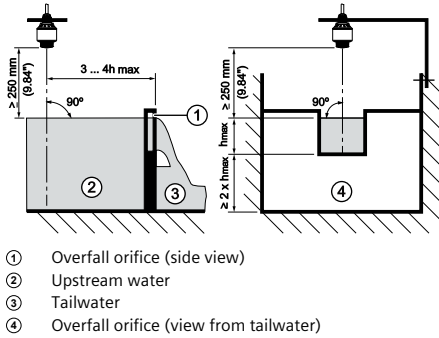
Alternatively, you can also take over Q/h table values provided by the manufacturer here.

- ISCO-Parshall-Flume
- Q/h table (assignment of height with corresponding flow in a table)

Detailed project planning data can be found at the channel manufacturers and in the technical literature.

The following examples serve as an overview for flow measurement.

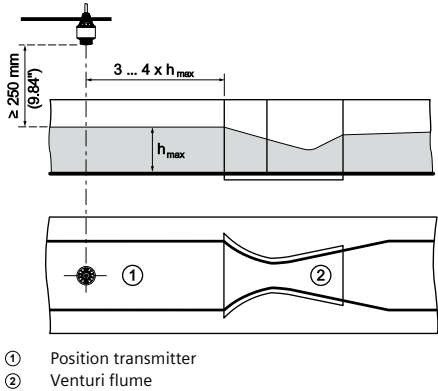
Rectangular overflow



- ① Overflow orifice (side view)
- ② Upstream water
- ③ Tailwater
- ④ Overflow orifice (view from tailwater)

Figure 4.9 Flow measurement with rectangular flume: h_{max} = max. filling of the rectangular flume

Khafagi-Venturi flume



- ① Position transmitter
- ② Venturi flume

Figure 4.10 Flow measurement with Khafagi-Venturi flume: h_{max} = max. filling of the flume

Connecting

5.1 Preparing the connection

Safety instructions

Always keep in mind the following safety instructions:

- Carry out electrical connection by trained, qualified personnel authorised by the plant operator



WARNING

Only connect or disconnect in de-energized state.

Voltage supply

The data for power supply are specified in chapter *Technical data*.

Note

Power the transmitter via an energy-limited circuit (power max. 100 W) acc. to IEC 61010-1, e.g.

- Class 2 power supply unit (acc. to UL1310)
- SELV power supply unit (safety extra-low voltage) with suitable internal or external limitation of the output current

Keep in mind the following additional factors that influence the operating voltage:

- Lower output voltage of the power supply unit under nominal load (e.g. with a transmitter current of 20.5 mA or 22 mA in case of fault signal)
- Influence of additional transmitters in the circuit (see load values in chapter *Technical data*)

Connection cable

The device is supplied with a fixed connected cable. If an extension is required, a shielded two-wire cable is recommended.

Cable screening and grounding

It is recommended to connect the cable screening to ground potential on the supply side.

5.2 Wiring plan

Wire assignment, connection cable

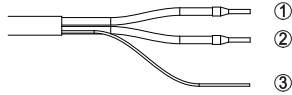


Figure 5.1 Wire assignment in permanently connected connection cable

| | Wire colour | Function | Polarity |
|---|-------------|-------------------------------|-----------|
| 1 | Black | Voltage supply, signal output | Plus (+) |
| 2 | White | Voltage supply, signal output | Minus (-) |
| 3 | | Shielding | |

5.3 Switch-on phase

After connection to the power supply, the device carries out a self-test:

- Internal check of the electronics
- Output signal is set to failure

The current measured value is then output on the signal cable.

Access protection

6.1 Bluetooth radio interface

Devices with a Bluetooth radio interface are protected against unwanted access from outside. This means that only authorized persons can receive measured and status values and change device settings via this interface.

Bluetooth PIN

A Bluetooth PIN is required to establish Bluetooth communication via the adjustment tool (smartphone/tablet/notebook). This code must be entered once when Bluetooth communication is established for the first time in the adjustment tool. It is then stored in the adjustment tool and does not have to be entered again.

The Bluetooth PIN is individual for each device. It is supplied with the device in the information sheet "*Device Bluetooth and Parameter Access Codes*". It can be changed by the user after the first connection has been established. If the Bluetooth PIN has not been entered correctly, a new entry can only be made after a waiting period has elapsed. The waiting time increases with each additional incorrect entry.

Bluetooth PUK

The Bluetooth PUK enables Bluetooth communication to be established in the event that the Bluetooth PIN is no longer known. It can't be changed. The Bluetooth PUK can be found in information sheet "*Device Bluetooth and Parameter Access Codes*". If this document is lost, the Bluetooth PUK can be retrieved from your personal contact person after legitimation. The storage and transmission of Bluetooth access codes is always encrypted (SHA 256 algorithm).

6.2 Protection of the parameterization

The settings (parameters) of the device can be protected against unwanted changes. The parameter protection is deactivated on delivery, all settings can be made.

user PIN

To protect the parameterization, the device can be locked by the user with the aid of a freely selectable user PIN. The settings (parameters) can then only be read out, but not changed. The user PIN is also stored in the adjustment tool. However, unlike the Bluetooth PIN, it must be re-entered for each unlock. When using the adjustment app or EDD, the stored user PIN is then suggested to the user for unlocking.

Device Access PUK

The Device Access PUK allows unlocking the device in case the user PIN is no longer known. It can't be changed. The Device Access PUK can also be found on the supplied information sheet ""*Device Bluetooth and Parameter Access Codes*". If this document is lost, the Device Access PUK can be retrieved from your personal contact person after legitimation. The storage and transmission of the user PIN is always encrypted (SHA 256 algorithm).

Setup with smart device (Bluetooth)

7.1 Connecting

Connecting

Start the adjustment app. The smart device searches automatically for Bluetooth-capable transmitters in the area.

The devices found are listed.

Select the requested transmitter in the device list.

Authenticate

When establishing the connection for the first time, the operating tool and the transmitter must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

Enter Bluetooth access code

For authentication, enter the 6-digit Bluetooth PIN in the next menu window. You can find the code on the information sheet "*Device Bluetooth and Parameter Access Codes*" in the device packaging.

Note

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

Connected

After connection, the transmitter adjustment menu is displayed on the respective adjustment tool.

Operating

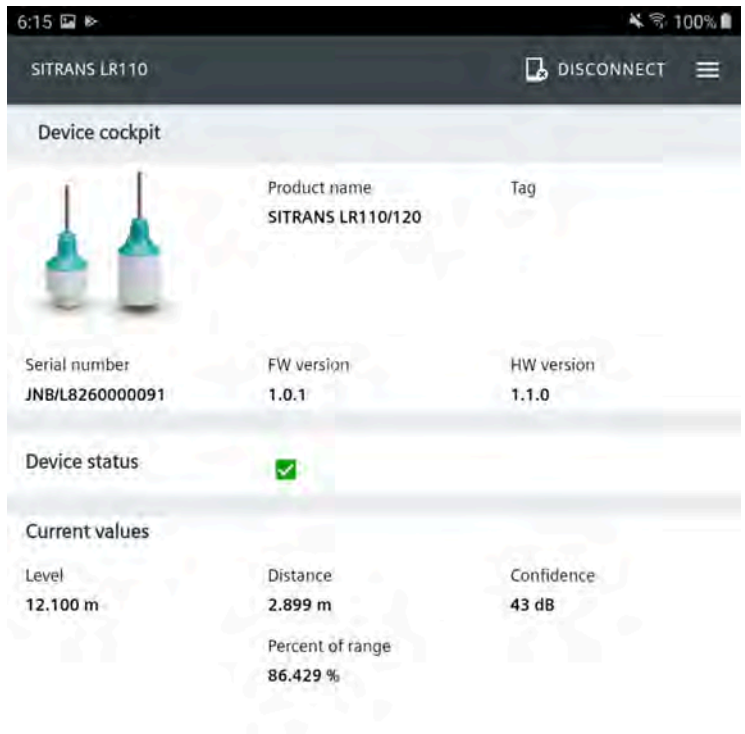
To configure the device:

1. Download and install the *SITRANS mobile IQ* app from the App store to your mobile device.
2. Launch the app. Devices in range will appear.

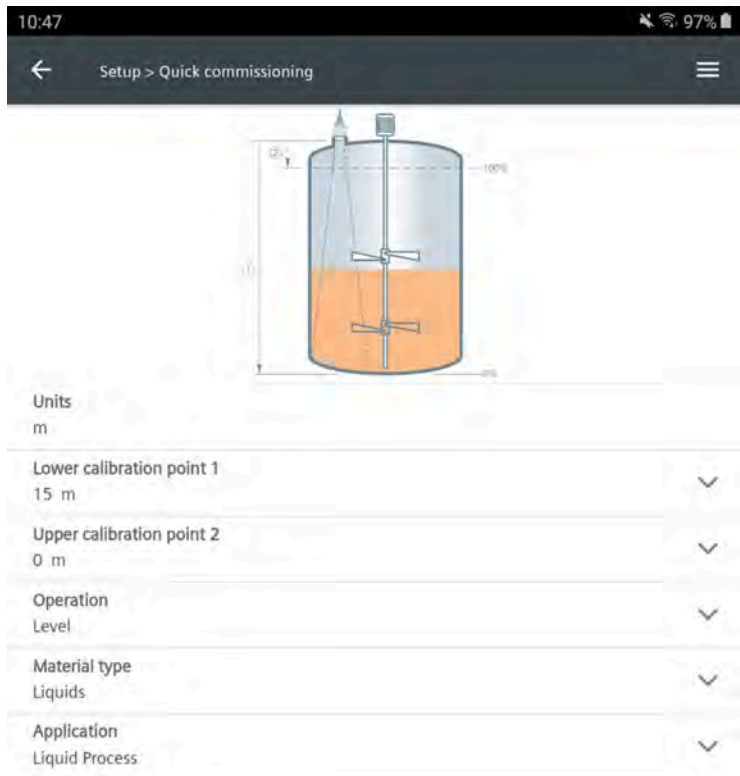


3. Click on the device you wish to connect to. On first connection, a PIN code shipped with the device needs to be entered (see *Device Bluetooth and*

Parameter Access Codes sheet). Following successful PIN entry, the device cockpit will be shown.

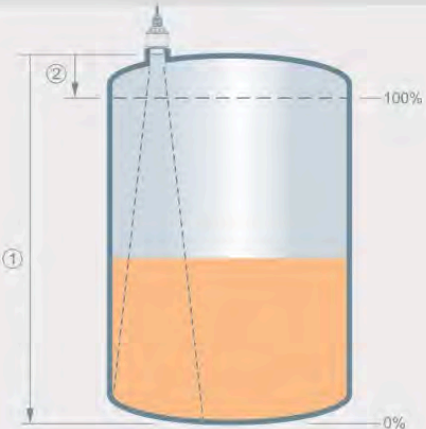


- Use the Setup/Quick Commissioning to configure the transmitter for your application type.



Setup > Detailed setup > Process values

Level



The diagram shows a cylindrical tank with a rounded top. The bottom portion is filled with orange liquid, and the top portion is empty. A dashed horizontal line indicates the 100% level, and the bottom of the tank is marked as 0%. Two vertical dimension lines are shown: line 1 extends from the bottom of the tank to the 100% level, and line 2 extends from the 100% level to the top of the tank's neck.

1 Lower calibration point
2 Upper calibration point

Frequency
Mode 1

Damping value
0 s

Operation
Level

Material type
Liquid

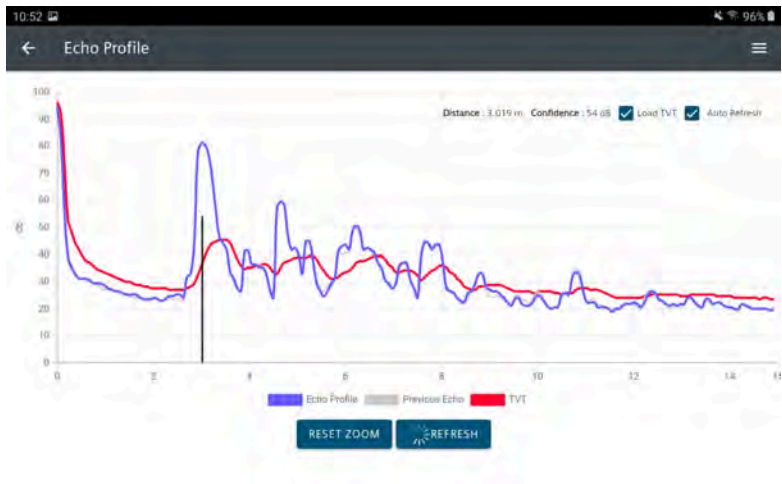
Application
Demo mode

- Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Morocco, Moldavia, Monaco, Montenegro, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, Switzerland, Turkey, Ukraine, United Kingdom, USA
- Mode 2: Japan, South Korea, Taiwan, Thailand
- Mode 3: Brazil, India, Malaysia, South Africa
- Mode 4: Russia, Kazakhstan

Depending on the mode, the metrological properties of the device can change (see chapter *Technical data, input variable*).

Further information can be found in the document *Regulations for radar level measuring transmitters with radio licenses* on our homepage.

Many diagnostic tools are supported, including the echo profile viewer:



Diagnostics and troubleshooting

9.1 Maintenance

Maintenance

If the device is used properly, no special maintenance is required in normal operation.

Precaution measures against buildup

In some applications, buildup on the antenna system can influence the measuring result. Depending on the transmitter and application, take measures to avoid heavy soiling of the antenna system. If necessary, clean the antenna system in certain intervals.

Cleaning

The cleaning helps that the nameplate and markings on the transmitter are visible.

Take note of the following:

- Use only cleaning agents which do not corrode the housings, nameplate and seals
- Use only cleaning methods corresponding to the housing protection rating

9.2 Rectify faults

Reaction when malfunction occurs

The operator of the system is responsible for taking suitable measures to rectify faults.

Causes of malfunction

The device offers maximum reliability. Nevertheless, faults can occur during operation. These may be caused by the following, e.g.:

- Transmitter
- Process
- Voltage supply

- Signal processing

Fault rectification

The first measures are:

- Evaluation of fault messages
- Checking the output signal
- Treatment of measurement errors

A smart device (smartphone/tablet) with the adjustment app or a PC/notebook with the PDM and the suitable EDD offer you further comprehensive diagnostic possibilities. In many cases, the causes can be determined in this way and the faults eliminated.

Reaction after fault rectification

Depending on the reason for the fault and the measures taken, the steps described in chapter ""Setup"" must be carried out again or must be checked for plausibility and completeness.

9.3 Diagnosis, fault messages

4 ... 20 mA signal

Connect a multimeter in the suitable measuring range according to the wiring plan. The following table describes possible errors in the current signal and helps to eliminate them:

| Error | Cause | Rectification |
|---|---|--|
| 4 ... 20 mA signal not stable | Fluctuating measured value | Set damping |
| 4 ... 20 mA signal missing | Electrical connection faulty | Check connection, correct, if necessary |
| | Voltage supply missing | Check cables for breaks; repair if necessary |
| | Operating voltage too low, load resistance too high | Check, adapt if necessary |
| Current signal greater than 22 mA, less than 3.6 mA | Transmitter electronics defective | Replace device or send in for repair depending on device version |

9.4 Status messages according to NE 107

The transmitter features self-monitoring and diagnostics according to NE 107 and VDI/VDE 2650. In addition to the status messages in the following tables there are

more detailed error messages available under the menu item ""Diagnostics" via the respective adjustment module.

Status messages

The status messages are divided into the following categories:

- Failure
- Function check
- Out of specification
- Maintenance required

and explained by pictographs:

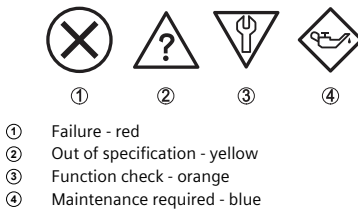


Figure 9.1 Pictographs of the status messages

Failure: Due to a malfunction in the transmitter, a fault signal is output.

This status message is always active. It cannot be deactivated by the user.

Function check: The transmitter is being worked on, the measured value is temporarily invalid (for example during simulation).

This status message is inactive by default.

Out of specification: The measured value is unreliable because an transmitter specification was exceeded (e.g. electronics temperature).

This status message is inactive by default.

Maintenance required: Due to external influences, the transmitter function is limited. The measurement is affected, but the measured value is still valid. Plan in maintenance for the transmitter because a failure is expected in the near future (e.g. due to buildup).

This status message is inactive by default.

Failure

| Code Text message | Cause | Rectification |
|----------------------|--|---|
| F013 | No measured value in the switch-on phase or during operation | Check or correct installation and/or parameter settings |

| Code Text message | Cause | Rectification |
|---|---|---|
| no measured value available | Transmitter tilted | Clean the antenna system |
| F017 Adjustment span too small | Adjustment not within specification | Change adjustment according to the limit values (difference between min. and max. ≥ 10 mm) |
| F025 Error in the linearization table | Index markers are not continuously rising, for example illogical value pairs | Check linearization table Delete table/Create new |
| F036 No operable software | Checksum error if software update failed or aborted | Repeat software update Send transmitter for repair |
| F040 Error in the electronics | Limit value exceeded in signal processing Hardware error | Restart transmitter Send transmitter for repair |
| F080 General software error | General software error | Restart transmitter |
| F105 Determine measured value | The transmitter is still in the switch-on phase, the measured value could not yet be determined | Wait for the end of the switch-on phase Duration up to 3 minutes depending on the measurement environment and parameter settings |
| F260 Error in the calibration | Checksum error in the calibration values Error in the EEPROM | Send transmitter for repair |
| F261 Error in the transmitter settings | Error during setup Auto false echo suppression faulty Error when carrying out a reset | Repeat setup Carry out a reset |
| F265 Measurement function disturbed | Program sequence of the measuring function disturbed | Device restarts automatically |

Function check

| Code Text message | Cause | Rectification |
|---------------------------|------------------------|--|
| C700 Simulation active | A simulation is active | Finish simulation Wait for the automatic end after 60 mins. |

Out of specification

| Code Text message | Cause | Rectification |
|---|---|---|
| S600 Impermissible electronics temperature | Temperature of the electronics in the non-specified range | Check ambient temperature Insulate electronics |
| S601 Overfilling | Danger of vessel overfilling | Make sure that there is no further filling Check level in the vessel |
| S603 Impermissible operating voltage | Terminal voltage too small | Check terminal voltage, increase operating voltage |

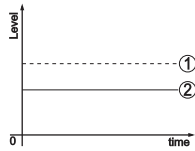
Maintenance

| Code Text message | Cause | Rectification |
|---|---|--|
| M500 Error in the delivery status | The data could not be restored during the reset to delivery status | Repeat reset Load XML file with transmitter data into the transmitter |
| M501 Error in the delivery status | Hardware error EEPROM | Send transmitter for repair |
| M507 Error in the transmitter settings | Error during setup Error when carrying out a reset Auto false echo suppression faulty | Carry out reset and repeat setup |
| M508 No executable Bluetooth software | Checksum error in Bluetooth software | Carry out software update |
| M509 Software update running | Software update running | Wait until software update is finished |
| M510 No communication with the main controller | Communication between main electronics and display module disturbed | Check the connection cable to the display Send transmitter for repair |
| M511 Inconsistent software configuration | A software unit requires a software update | Carry out software update |

9.5 Treatment of measurement errors

The tables below give typical examples of application-related measurement errors.

The images in column "Error description" show the actual level as a dashed line and the output level as a solid line.



- ① Real level
- ② Level displayed by the transmitter

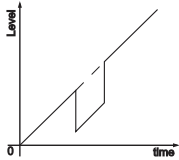
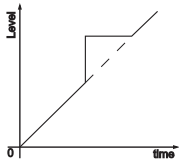
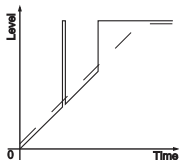
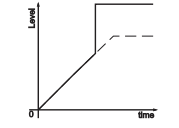
Note

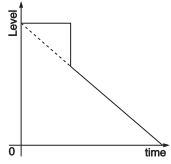
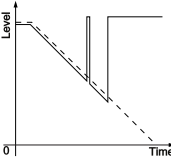
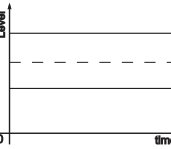
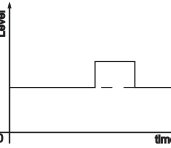
If the output level is constant, the cause could also be the fault setting of the current output to "Hold value".

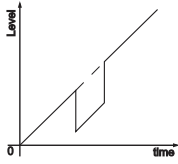
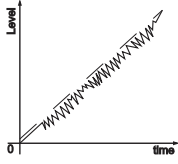
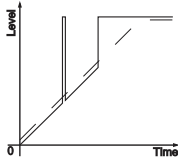
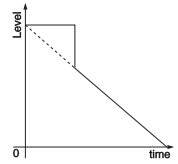
If the level is too low, the reason could be a line resistance that is too high

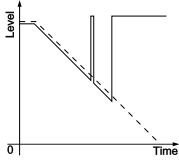
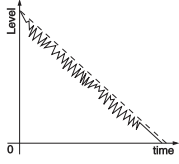
| Fault description | Cause | Rectification |
|--|---|--|
| Measured value shows a too low or too high level | Min./max. adjustment not correct Incorrect linearization curve | Adapt min./max. adjustment Adapt linearization curve |
| | | |
| Measured value jumps towards 100 % | Due to the process, the amplitude of the level echo sinks A auto false echo suppression was not carried out | Carry out a auto false echo suppression |
| | Amplitude or position of a false signal has changed (e.g. condensation, buildup); auto false echo suppression no longer matches actual conditions | Determine the reason for the changed false signals, carry out auto false echo suppression, e.g. with condensation. |

| Fault description | Cause | Rectification |
|---|---|--|
| Measured value remains unchanged during filling | False signals in the close range too big or level echo too small Strong foam or vortex generation Max. adjustment not correct | Eliminate false signals in the close range Check measuring point: Antenna should protrude out of the threaded mounting nozzle, possible false echoes through flange nozzle? Remove contamination on the antenna In case of interferences due to installations in the close range, change polarisation direction |
| | | |

| Fault description | Cause | Rectification |
|--|--|--|
| | | <p>Create a new auto false echo suppression</p> <p>Adapt max. adjustment</p> |
| <p>Measured value jumps towards 0 % during filling</p>  <p>The graph shows 'Level' on the y-axis and 'time' on the x-axis. A dashed line represents the ideal linear increase. The solid line follows the dashed line but has a sharp downward jump at a certain point, then continues to rise.</p> | <p>The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo)</p> | <p>In case of interferences due to installations in the close range: Change polarisation direction</p> <p>Chose a more suitable installation position</p> |
| <p>Measured value jumps towards 100 % during filling</p>  <p>The graph shows 'Level' on the y-axis and 'time' on the x-axis. A dashed line represents the ideal linear increase. The solid line follows the dashed line but has a sharp upward jump towards the top of the scale at a certain point, then continues to rise.</p> | <p>Due to strong turbulence and foam generation during filling, the amplitude of the level echo sinks. Measured value jumps to false signal</p> | <p>Carry out a auto false echo suppression</p> |
| <p>Measured value jumps sporadically to 100 % during filling</p>  <p>The graph shows 'Level' on the y-axis and 'Time' on the x-axis. A dashed line represents the ideal linear increase. The solid line follows the dashed line but has several sharp upward jumps to the top of the scale at irregular intervals.</p> | <p>Varying condensation or contamination on the antenna</p> | <p>Carry out a auto false echo suppression or increase auto false echo suppression with condensation/contamination in the close range by editing</p> |
| <p>Measured value jumps to $\geq 100\%$ or 0 m distance</p>  <p>The graph shows 'Level' on the y-axis and 'time' on the x-axis. A dashed line represents the ideal linear increase. The solid line follows the dashed line but has a sharp upward jump to the top of the scale at a certain point, then continues to rise.</p> | <p>Level echo is no longer detected in the close range due to foam generation or false signals in the close range. The transmitter goes into overfill protection mode. The max. level (0 m distance) as well as the status message "Overfill protection" are output.</p> | <p>Check measuring point: Antenna should protrude out of the threaded mounting nozzle, possible false echoes through flange nozzle?</p> <p>Remove contamination on the antenna</p> |
| Fault description | Cause | Rectification |
| <p>Measured value remains unchanged in the close range during emptying</p> | <p>False signal larger than the level echo</p> <p>Level echo too small</p> | <p>Check measuring point: Antenna should protrude out of the threaded mounting nozzle, possible false echoes through flange nozzle?</p> |

| | | |
|---|--|--|
| <p>Fault description</p>  | <p>Cause</p> | <p>Rectification</p> <p>Remove contamination on the antenna</p> <p>In case of interferences due to installations in the close range: Change polarisation direction</p> <p>After eliminating the false signals, the auto false echo suppression must be deleted. Carry out a new auto false echo suppression</p> |
| <p>Measured value jumps sporadically towards 100 % during emptying</p>  | <p>Varying condensation or contamination on the antenna</p> | <p>Carry out auto false echo suppression or increase auto false echo suppression in the close range by editing</p> |
| <p>Fault description</p> <p>Measured value shows a too low or too high level</p>  | <p>Cause</p> <p>Min./max. adjustment not correct</p> <p>Incorrect linearization curve</p> | <p>Rectification</p> <p>Adapt min./max. adjustment</p> <p>Adapt linearization curve</p> |
| <p>Measured value jumps towards 100 %</p>  | <p>Due to the process, the amplitude of the product echo decreases</p> <p>A auto false echo suppression was not carried out</p> <p>Amplitude or position of a false signal has changed (e.g. condensation, buildup); auto false echo suppression no longer matches actual conditions</p> | <p>Carry out a auto false echo suppression</p> <p>Determine the reason for the changed false signals, carry out auto false echo suppression, e.g. with condensation.</p> |
| <p>Fault description</p> <p>Measured value jumps towards 0 % during filling</p> | <p>Cause</p> <p>The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo)</p> <p>Transverse reflection from an extraction funnel, amplitude of the</p> | <p>Rectification</p> <p>Remove/reduce false signal: minimize interfering installations by changing the polarization direction</p> <p>Chose a more suitable installation position</p> <p>Direct transmitter to the opposite funnel wall, avoid crossing with the filling stream</p> |

| | | |
|--|---|---|
| <p>Fault description</p>  | <p>Cause</p> <p>transverse reflection larger than the level echo</p> | <p>Rectification</p> |
| <p>Measured value fluctuates around 10 ... 20 %</p>  | <p>Various echoes from an uneven medium surface, e.g. a material cone</p> <p>Reflections from the medium surface via the vessel wall (deflection)</p> | <p>Check parameter "Material Type" and adapt, if necessary</p> <p>Optimize installation position and transmitter orientation</p> <p>Select a more suitable installation position, optimize transmitter orientation, e.g. with a swivelling holder</p> |
| <p>Measured value jumps sporadically to 100 % during filling</p>  | <p>Changing condensation or contamination on the antenna</p> | <p>Carry out a auto false echo suppression or increase auto false echo suppression with condensation/contamination in the close range by editing</p> |
| <p>Fault description</p> <p>Measured value remains unchanged in the close range during emptying</p>  | <p>Cause</p> <p>False signal greater than level echo or level echo too small</p> | <p>Rectification</p> <p>Eliminate false signals in the close range. Check: Antenna must protrude out of the nozzle</p> <p>Remove contamination on the antenna</p> <p>Minimize interfering installations in the close range by changing the polarization direction</p> <p>After eliminating the false signals, the auto false echo suppression must be deleted. Carry out a new auto false echo suppression</p> |
| <p>Measured value jumps sporadically towards 100 % during emptying</p> | <p>Changing condensation or contamination on the antenna</p> | <p>Carry out auto false echo suppression or increase auto false echo suppression in the close range by editing</p> |

| Fault description | Cause | Rectification |
|---|--|---|
|  | | |
| <p>Measured value fluctuates around 10 ... 20 %</p> | <p>Various echoes from an uneven medium surface, e.g. an extraction funnel</p> | <p>Check parameter "Material Type" and adapt, if necessary</p> |
|  | <p>Reflections from the medium surface via the vessel wall (deflection)</p> | <p>Optimize installation position and transmitter orientation</p> |

9.6 Return procedure

Enclose the delivery note, the return goods delivery note and the decontamination declaration in a clear plastic pouch and attach it firmly to the outside of the packaging. Any devices/replacement parts which are returned without a decontamination declaration will be cleaned at your expense before further processing.

Required forms:

- Delivery note
- Return goods delivery note with the following information: <https://www.siemens.com/processinstrumentation/returngoodsnote>
 - Product (item description)
 - Number of returned devices/replacements parts
 - Reason for returning the item(s)
- Decontamination declaration
 - <https://www.siemens.com/sc/declarationofdecontamination>

With this declaration you warrant that the device/replacement part has been carefully cleaned and is free of residues. The device/replacement part does not pose a hazard for humans and the environment.

If the returned device/replacement part has come into contact with poisonous, corrosive, flammable or water-contaminating substances, you must thoroughly clean and decontaminate the device/replacement part before returning it in order to

ensure that all hollow areas are free from hazardous substances. Check the item after it has been cleaned.

Any devices/replacement parts returned without a decontamination declaration will be cleaned at your expense before further processing.

9.7 Technical support

Technical Support

If this documentation does not provide complete answers to any technical questions you may have, contact technical support at www.siemens.com/automation/support-request [<https://www.siemens.com/automation/support-request>].

More information about our technical support is available at www.siemens.com/automation/csi/service [<https://www.siemens.com/automation/csi/service>]

Internet service and support

In addition to our documentation, Siemens provides a comprehensive support solution at www.siemens.com/automation/service&support [<https://www.siemens.com/automation/service&support>]

Contact person

If you have additional questions about the device, please contact your Siemens personal contact at www.automation.siemens.com/partner [<https://www.automation.siemens.com/partner>]

To find the personal contact for your product, go to *"All products and Branches"* and select *"Products and services > Industrial automation > Process transmitter"*.

Documentation

Documentation on the various products and systems can be found at www.siemens.com/processinstrumentation/documentation [<https://www.siemens.com/processinstrumentation/documentation>].

Certificates


You can find certificates in the Internet under www.siemens.com/processinstrumentation/certificates [<https://www.siemens.com/processinstrumentation/certificates>] or on an included DVD.

9.8 How to proceed if a repair is necessary

If it is necessary to repair the transmitter, please contact Siemens. You find the locations on www.siemens.com/processautomation [<https://www.siemens.com/processautomation>].

Service and maintenance

10.1 Dismounting steps

| |
|--|
|  WARNING |
| Before dismounting, be aware of dangerous process conditions such as e.g. pressure in the vessel or pipeline, high temperatures, corrosive or toxic media etc. |

Take note of chapters ""Mounting" and ""Connecting to voltage supply" and carry out the listed steps in reverse order.

10.2 Disposal

The device is made of recyclable materials. For this reason, it should be disposed of by a specialist recycling company. Observe the applicable national regulations.

Devices described in this manual should be recycled. They may not be disposed of in the municipal waste disposal services according to the Directive 2012/19/EC on waste electronic and electrical equipment (WEEE).

Devices can be returned to the supplier within the EC, or to a locally approved disposal service for eco-friendly recycling. Observe the specific regulations valid in your country.

Further information about devices containing batteries can be found at: (<https://support.industry.siemens.com/cs/document/109479891/>)

Note**Special disposal required**

The device includes components that require special disposal.

- Dispose of the device properly and environmentally through a local waste disposal contractor.
-

Certificates and approvals

11.1 Radio licenses

Radar

The device has been tested and approved in accordance with the current edition of the applicable country-specific norms or standards.

Bluetooth

The Bluetooth radio module in the device has been tested and approved according to the current edition of the applicable country-specific norms or standards.

The confirmations as well as regulations for use can be found in the document *"Radio licenses"* supplied or on www.siemens.com/level [<https://www.siemens.com/level>].

11.2 EU conformity

The device fulfils the legal requirements of the applicable EU directives. By affixing the CE marking, we confirm the conformity of the transmitter with these directives.

You can find the EU conformity declaration on www.siemens.com/level [<https://www.siemens.com/level>].

11.3 NAMUR recommendations

NAMUR is the automation technology user association in the process industry in Germany. The published NAMUR recommendations are accepted as the standard in field transmitteration.

The device fulfils the requirements of the following NAMUR recommendations:

- NE 21 – Electromagnetic compatibility of equipment
- NE 43 – Signal level for fault information from measuring transducers
- NE 53 – Compatibility of field devices and display/adjustment components
- NE 107 – Self-monitoring and diagnosis of field devices

For further information see www.namur.de [<https://www.namur.de>].

Technical data and dimensions

12.1 Technical data

Note for approved transmitters

Device specifications: Siemens makes every effort to ensure the accuracy of these specifications, but reserves the right to change them at any time.

Device-specific approvals: The device-specific approvals are always to be found on the nameplates on the device.

Materials and weights

| | |
|------------------------------------|-------------------------------------|
| Materials, wetted parts | |
| • Antenna, process fitting | PVDF |
| • Counter nut ^a | PP |
| • Process seal | FKMG type threaded connections only |
| Materials, non-wetted parts | |
| • Housing | PVDF |
| • Cable entry seal | NBR |
| • Connection cable | PVC |
| Weight | |
| • Instrument | 0.7 kg (1.543 lbs) |
| • Connection cable | 0.1 kg/m |
| Process fitting | Thread G1½, R1½, 1½ NPT |
| Mounting connection | Thread G1, R1, 1 NPT |
| Max. torque mounting boss | 7 Nm (5.163 lbf ft) |

^a G type threaded connections only

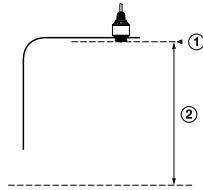
Input variable

| | |
|---|---|
| Measured variable | The measured variable is the distance between the antenna edge of the transmitter and the medium surface. The antenna edge is also the reference point for the measurement. |
| Max. measuring range ^a | 8 m (26.25 ft) |
| Minimum measuring distance ^b | |
| • Mode 1, 2, 4 | 0 mm (0 in) |

12.1 Technical data

| | |
|----------|---------------------|
| • Mode 3 | ≥ 250 mm (9.843 in) |
|----------|---------------------|

- a Depending on application and medium
- b Depending on the operating conditions

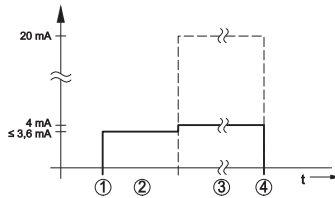


- ① Reference point
- ② Measured variable, max. measuring range

Figure 12.1 Data of the input variable

Switch-on phase

| | |
|--|----------|
| Run-up time for $U_B = 12\text{ V DC}, 18\text{ V DC}, 24\text{ V DC}$ | < 15 s |
| Starting current for run-up time | ≤ 3.6 mA |
| Power consumption | |



- ① U_B On
- ② Run-up time
- ③ Measured value output
- ④ U_B Off

Figure 12.2 Run-up time and measured value output

| Transmitter current | Operating voltage | | |
|---------------------|-------------------|----------|----------|
| | 12 V DC | 18 V DC | 24 V DC |
| ≤ 3.6 mA | < 45 mW | < 65 mW | < 90 mW |
| 4 mA | < 50 mW | < 75 mW | < 100 mW |
| 20 mA | < 245 mW | < 370 mW | < 485 mW |

Output variable

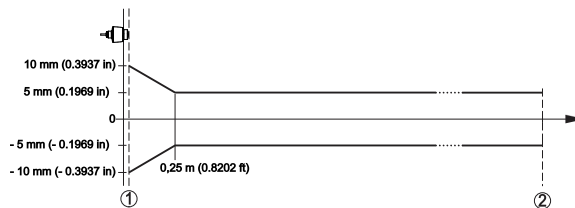
| | |
|---------------|-------------|
| Output signal | 4 ... 20 mA |
|---------------|-------------|

| | |
|--|---|
| Range of the output signal | 3.8 ... 20.5 mA (default setting) |
| Signal resolution | 0.3 μ A |
| Resolution, digital | 1 mm (0.039 in) |
| Fault signal, current output (adjustable) | ≤ 3.6 mA, ≥ 21 mA, last valid measured value |
| Max. output current | 22 mA |
| Load | See load resistance under Power supply |
| Starting current | ≤ 3.6 mA; ≤ 10 mA for 5 ms after switching on |
| Damping (63 % of the input variable), adjustable | 0 ... 999 s |

Deviation (according to DIN EN 60770-1)

| | |
|--|---|
| Process reference conditions according to DIN EN 61298-1 | |
| • Temperature | +18 ... +30 °C (+64 ... +86 °F) |
| • Relative humidity | 45 ... 75 % |
| • Air pressure | 860 ... 1060 mbar/86 ... 106 kPa (12.5 ... 15.4 psig) |
| Installation reference conditions | |
| • Distance to installations | > 200 mm (7.874 in) |
| • Reflector | Flat plate reflector |
| • False reflections | Biggest false signal, 20 dB smaller than the useful signal |
| Deviation with liquids | ≤ 5 mm (meas. distance > 0.25 m/0.8202 ft) |
| Non-repeatability ^a | ≤ 5 mm |
| Deviation with bulk solids | The values depend to a great extent on the application. Binding specifications are thus not possible. |

^a Already included in the meas. deviation.



- ① Antenna edge, reference point
- ② Recommended measuring range

Figure 12.3 Deviation under reference conditions²

² In case of deviations from reference conditions, the offset due to installation can be up to ± 4 mm. This offset can be compensated by the adjustment.

Variables influencing measurement accuracy

| | |
|---|--|
| Specifications apply to the digital measured value | |
| Temperature drift - Digital value | < 3 mm/10 K, max. 5 mm |
| Specifications apply also to the current output | |
| Temperature drift - Current output | < 0.03 %/10 K or max. 0.3 % relating to the 16.7 mA span |
| Deviation in the current output due to digital/ analogue conversion | < 15 µA |
| Additional deviation through electromagnetic interference | |
| • According to NAMUR NE 21 | < 80 µA |
| • According to EN 61326-1 | None |
| • According to IACS E10 (shipbuilding)/ IEC 60945 | < 250 µA |

Characteristics and performance data

| | |
|-----------------------------------|----------------------------|
| Measuring frequency | W-band (80 GHz technology) |
| Measuring cycle time ^a | ≤ 250 ms |
| Step response time ^b | ≤ 3 s |
| Beam angle ^c | 8° |
| Dielectric constant | > 1.6 |

^a With operating voltage $U_B \geq 24$ V DC

^b Time span after a sudden distance change from 1 m to 5 m until the output signal reaches 90 % of the final value for the first time (IEC 61298-2). Valid with operating voltage $U_B \geq 24$ V DC.

^c Outside the specified beam angle, the energy level of the radar signal is 50% (-3 dB) less.

Ambient conditions

| | |
|-----------------------------------|----------------------------------|
| Ambient temperature | -40 ... +60 °C (-40 ... +140 °F) |
| Storage and transport temperature | -40 ... +80 °C (-40 ... +176 °F) |

Mechanical environmental conditions

| | |
|----------------------------|---|
| Vibrations (oscillations) | Class 4M8 acc. to IEC 60271-3-4 (5 g at 4 ... 200 Hz) |
| Impacts (mechanical shock) | Class 6M4 acc. to IEC 60271-3-6 (50 g, 2.3 ms) |
| Impact resistance | IK07 acc. to IEC 62262 |

Process conditions

| | |
|---|--|
| For the process conditions, please also note the specifications on the nameplate. The lowest value (amount) always applies. | |
| Process temperature | -40 ... +60 °C (-40 ... +140 °F) |
| Process pressure | -1 ... 3 bar (-100 ... 200 kPa/-14.5 ... 43.51 psig) |

Bluetooth interface

| | |
|-----------------------------------|---------------------|
| Bluetooth standard | Bluetooth 5.0 |
| Frequency | 2.402 ... 2.480 GHz |
| Max. emitted power | +2.2 dBm |
| Max. number of participants | 1 |
| Effective range typ. ^a | 25 m (82 ft) |

^a Depending on the local conditions

Adjustment

| | |
|--------------|-------------------|
| Smart device | SITRANS mobile IQ |
|--------------|-------------------|

Voltage supply

| | |
|----------------------------|----------------|
| Operating voltage U_B | |
| • at 4 mA | 12 ... 35 V DC |
| • at 20 mA | 9 ... 35 V DC |
| Reverse voltage protection | Integrated |

Overvoltage protection

| | |
|---|---|
| Dielectric strength against metallic mounting parts | > 10 kV |
| Overvoltage resistance (test impulse voltages 1.2/50 μ s at 42 Ω) | > 1000 V |
| Additional overvoltage arrester | Due to the floating structure of the electronics and comprehensive insulation measures generally not necessary. |

Electrical protective measures

| | |
|--------------------------|--|
| Protection rating | IP66/IP68 (3 bar, 24 h) acc. to IEC 60529, Type 6P acc. to UL 50 |
| Altitude above sea level | 5000 m (16404 ft) |
| Protection class | III |
| Pollution degree | 4 |

12.2 Dimensions

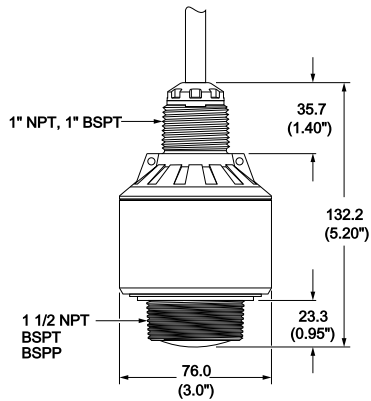


Figure 12.4 Dimensions SITRANS LR100

12.3 Licensing information for open source software

Open source software components are also used in this device. A documentation of these components with the respective license type, the associated license texts, copyright notes and disclaimers can be found on our homepage.

12.4 Trademark

All the brands as well as trade and company names used are property of their lawful proprietor/originator.

